



CALIFORNIA TECHNOLOGY AGENCY
Public Safety Communications Office
CA 9-1-1 Emergency Communications Division
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Date: December 18, 2012

To: ALL 9-1-1 COUNTY COORDINATORS
ALL PUBLIC SAFETY ANSWERING POINT (PSAP) MANAGERS
CALIFORNIA FIRE CHIEFS ASSOCIATION
CALIFORNIA NATIONAL EMERGENCY NUMBER ASSOCIATION
CALIFORNIA STATE SHERIFFS ASSOCIATION
CALIFORNIA POLICE CHIEFS ASSOCIATION
ASSOCIATION OF PUBLIC-SAFETY COMMUNICATIONS OFFICIALS
STATE 9-1-1 ADVISORY BOARD

From: CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS DIVISION

SUBJECT: PROPOSED 9-1-1 POLICY AND PRACTICE CHANGES

On December 12, 2012, the California 9-1-1 Emergency Communications Division (CA 9-1-1 Division) presented seven (7) proposed 9-1-1 policy and practice changes to the State 9-1-1 Advisory Board. The proposed changes will align the current policies and practices with the Warren-911-Emergency Assistance Act and the Emergency Telephone Users Surcharge Act. The CA 9-1-1 Division requested the State 9-1-1 Advisory Board members and all applicable stakeholders to provide input by **April 2, 2013**.

Below outlines the seven (7) proposed 9-1-1 policy and practice changes:

- Requires a PSAP to submit an annual spending plan by July 1 of each year;
- Provides funding for "incremental" and system costs consistent with statute and sunset annual accrual funding process;
- Sets maximum travel reimbursements consistent with State of California policy;
- Changes equipment replacement policy to seven years;
- Provides an annual training allotment of \$3,000 and sunsets the California National Emergency Number Association Allotment;
- Sets maximum reimbursement rates for foreign language interpretation services consistent with State's contract;
- Sunsets the existing Wireless Service Provider Policy.

Feedback regarding the proposed changes should be sent to the CA9-1-1Division@state.ca.gov or to your State 9-1-1 Advisory Board Member representative.

For your convenience, the State Emergency Telephone Number Account (SETNA) Briefing, handouts and video of the December 12, 2012 State 9-1-1 Advisory Board Meeting are available online at: <http://www.cio.ca.gov/PSCO/911AdvisoryBd/default.htm>

For those PSAPs who have received a signed Commitment to Fund 9-1-1 Equipment and Services form (TD-288) for new Customer Premise Equipment (CPE) before December 12, 2012, the allotment letter and the procurement will be honored. If a PSAP does not have an approved TD-288 form as of December 13th, 2012, all new purchases will be handled on a case by case basis.

The CA 9-1-1 Division Consultant assigned to your respective county will be available to assist with your questions. Please reference the CA 9-1-1 Division Contact List to contact your county consultant: <http://www.cio.ca.gov/PSCO/Directory/CA 9-1-1 Division Contact List.pdf>

Sincerely,

A handwritten signature in blue ink, appearing to read "Ryan Dulin", with a large, stylized flourish extending from the end.

RYAN DULIN, Deputy Director
California 9-1-1 Emergency Communications Division

cc: Karen Wong, Director, Public Safety Communications Office